

**Registration Information**

**Name:**  **Birth Date:**

**Address:**  **Pronouns:**

**Preferred Phone Number:**  **Voicemail ok? YES**  **NO**

**Email:**  **Texting ok? YES**  **NO**

(please do not email sensitive content)

**In Case of Emergency:**

**Service Agreement**

(signature required at the bottom)

**The Therapist:** This agreement is between you and Lori Yusishen. Lori has a Bachelor's degree in Human Ecology (Family Studies) and a Master's degree in Marriage & Family Therapy. She has worked in the field of counselling since 1991 and is a Registered Social Worker with the Manitoba College of Social Workers. She uses a variety of approaches including mindfulness, nervous system regulation exercises and EMDR\* which has elements of talk therapy as well as body-mind-spirit engagement.

**Therapy Expectations:** While there are no guaranteed outcomes in therapy, it is one potential way to resolve problems in one's life. It can be very rewarding and, at times, also be very difficult. It involves hard work both in session as well as in between sessions. You can expect a safe environment in which to do your work that does not discriminate against age, sex, race, ethnic background, religion, disability, sexual orientation, relationship status or political affiliation. At any time, you may ask questions about your treatment, refuse to participate in specific tasks or terminate therapy.

**Confidentiality:** At times your therapist may consult with a supervision team in order to provide you with the best possible care. We protect your privacy by not sharing this information outside of this group without your written permission, except for the following circumstances:

*Child Welfare:* We are required by law to report child abuse, neglect or any involvement with child pornography.

*Threats of Harm:* If you do or say something that we honestly believe puts the life or safety of yourself or another person at risk, we may ask for help from others to assist you.

*Justice System:* Therapists may be put into a situation of conflict of interest in court proceedings, so we ask that you not involve us in that process. However, occasionally we may be required to comply with a subpoena of records or court attendance that are outside of our control.

Should you meet your therapist in a social situation, she will respect your privacy and not reveal to anyone the nature of your relationship. However, you should be aware that sometimes your own actions in a social situation might inadvertently breach your confidentiality. Should a social situation become ongoing, your therapist will discuss with you in private how to proceed to avoid any conflicts of interest.

**Therapist Availability:** Should you require your therapist's assistance outside of your appointment time, you may leave a confidential voice mail message at 204-333-9234 or email at info@WinnipegTherapy.com. If urgent assistance is required and your therapist is not available, consider calling or texting the Canadian Suicide Crisis Helpline at 9-8-8 or going to your nearest hospital.

### **Session Times and Fees:**

**Fees:** Sessions are \$160/hour and is payable at the time of the session. Rates are reviewed annually and increases are based on the current standards; the rate you start with is guaranteed for 1 year, even if rates increase. Your therapist will give you advance notice of any increase in your rate.

*Individual sessions are typically 1 hour (50 min therapy, 10 min administration) = \$160*

*Relational sessions (ie: 2+ people) are typically 1.5 hours (80 min therapy, 10 min admin) = \$240*

*EMDR processing sessions are sometimes 1.5 hours (80 min therapy, 10 min administration) = \$240*

The 10 minutes of administration time is used to book the next appointment, collect payment and update your chart notes. Short phone calls are included in this service. However, long phone calls, letters, complex emails, court appearances and other consultations will be negotiated at current rates.

**Cancellations:** Your therapist's time is valuable, and she is committed to the appointment time that she provides to you. Should you need to change or miss an appointment, please provide at least 24 hours notice prior to the session. If you do not provide 24 hours notice prior to changing or missing your appointment, you will be responsible for paying the full rate of the session. This may include circumstances beyond your control such as weather, childcare, transportation, etc. Your therapist equally values your time, therefore if she cancels your appointment within 24 hours of the appointment time, or fails to show for your appointment, your next appointment will be free of charge.

**COVID-19:** Cancellation policy for in-person session will be waived for any symptoms of flu or cold developed within 24 of your appointment time.

**Online considerations:** Online counselling presents a unique set of challenges and benefits for you and your therapist to consider.

**Benefits:** Online sessions are often more convenient, accessible and affordable. For some people who are nervous about therapy, it can feel more comfortable to have sessions from the comfort of their own home.

**Confidentiality:** For your own protection, consider who may be within listening range on your side of the communication when you engage in sessions. Lori keeps any confidential digital records on a password-protected device; however, device hacks, theft or loss may occur.

**Technology failure:** With online counseling there is a risk of technology failure. In case a session is interrupted due to technology failure, a plan to connect via phone or rescheduling will be discussed. If an alternate plan is unavailable, and the session is rescheduled as soon as possible, the cancellation policy may be waived for either you or the therapist.

**Personal connection:** There are some physical cues that are less evident in online counseling, with more possibility for miscommunication than in an in-person counseling session.

Lack of physical presence makes it more difficult for the therapist helping the client regulate their emotions or stay grounded. For these reasons the following situations or issues are not recommended for online counseling:

- active addictions
- acute and/or unregulated dissociation, hallucinations or delusions
- high risk situations including active suicidal thoughts, thoughts to harm others, domestic violence or child welfare concerns
- multiple people including relationship and family therapy; Lori provides online sessions only for individuals; relational sessions may be considered in exceptional circumstances for existing in-person clients

**\*EMDR (Eye Movement Desensitization & Reprocessing):** EMDR is a highly studied and effective neurobiological method of healing problematic self beliefs resulting from past experiences. Eye movements or other forms of bilateral stimulation are used to activate your brain's automatic problem-solving process. Clients are asked to focus on a problem or memory while using bilateral stimulation, which allows your brain to effectively work

through negative and positive emotions, beliefs and sensations. To allow for sufficient time to process what can sometimes be disturbing memories, these sessions are sometimes 90 minutes.

**By signing this, you agree to the following:**

- ✓ I understand the information in this form and freely consent to begin therapy.
- ✓ If I have any further questions, I will ask these at my first session.

Client Signature:

Date:

- ✓ I hereby indicate that I have defined and fully explained the above information to the client(s) and to the best of my knowledge, it was understood.

Therapist's Signature

*Lori Yusishen.*

Date: